

# Privacy Policy

At SDB Diamond Bourse, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

## Information Collection and Use

We may collect personal information, such as your name, email address, mobile number, and company details, office number, Membership number when you voluntarily submit it through our website or provide it to us through other means. We use this information to communicate with you, provide services, process transactions.

## Data Security

We implement a variety of security measures to maintain the safety of your personal information when you access our website or submit information to us. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## Cookies

Our website may use "cookies" to enhance your experience. You have the option to disable cookies through your browser settings, but this may affect your ability to access certain features of our website.

## Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to read the privacy policies of any website you visit.

## Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the new Privacy Policy on this page.

By using our website, application and services you consent to the terms of this Privacy Policy.

Last updated: 15/02/2024

# Refund and Cancellation Policy

Thank you for choosing Building maintenance collection services of SDB Diamond Bourse. We aim to provide you with the best possible service. Please read this policy carefully to understand our practices regarding refunds and cancellations.

## Refunds

**Cancellation by Customer:** If cancellation or refund is raised, please notify us as soon as possible. Refunds will be issued under the following conditions:

- In case of excessive payment done.

The refunds would be processed mostly in 15 Working days.

## Cancellations

1. **Schedule Modification or Cancellation:** If you need to modify or cancel your scheduled building maintenance collection, please contact us as soon as possible. We will make every effort to accommodate your request, but we cannot guarantee that modifications or cancellations can be made once the collection has been scheduled.

Last updated: 15/02/2024

# Terms and Conditions

These terms and conditions apply to the use of our services. By using our services, you agree to these terms and conditions. If you do not agree, please do not use our services. We reserve the right to modify these terms and conditions at any time without notice. We warrant that our services will be provided in accordance with the applicable laws and regulations. We do not warrant that our services will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services. We warrant that our services will be provided in accordance with the applicable laws and regulations. We do not warrant that our services will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 1 Payment Processing

We use third-party payment processors to handle all payments. We are not responsible for any delays or errors in payment processing. We warrant that our payment processors are reputable and secure. We do not warrant that our payment processors will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our payment processors.

All payments must be made in the local currency of the country where the services are provided. We do not accept payments in cash. We reserve the right to suspend or terminate services if payments are not made in a timely manner. We warrant that our payment processors are reputable and secure. We do not warrant that our payment processors will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our payment processors.

We reserve the right to change the prices of our services at any time without notice. We warrant that our prices are reasonable and competitive. We do not warrant that our prices will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 2 Security

We use industry-standard security measures to protect your data. We do not warrant that our security measures will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services. We warrant that our security measures are reasonable and effective. We do not warrant that our security measures will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

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## 3 Refund and Cancellation

We do not provide refunds for services that have been used. We reserve the right to suspend or terminate services if payments are not made in a timely manner. We warrant that our refund policy is reasonable and effective. We do not warrant that our refund policy will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 4 Identification

We may require you to provide identification information to use our services. We do not warrant that our identification requirements are reasonable and effective. We are not responsible for any damage or loss of data resulting from the use of our services. We warrant that our identification requirements are reasonable and effective. We do not warrant that our identification requirements will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 5 Limit of Liability

We disclaim all liability for any damage or loss of data resulting from the use of our services. We warrant that our liability disclaimer is reasonable and effective. We do not warrant that our liability disclaimer will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 6 Modification Terms

We reserve the right to modify these terms and conditions at any time without notice. We warrant that our modifications are reasonable and effective. We do not warrant that our modifications will be uninterrupted or error-free. We are not responsible for any damage or loss of data resulting from the use of our services.

## 7 Governing Law

These terms and conditions are governed by the laws of the country where our services are provided. We do not warrant that our governing law is reasonable and effective. We are not responsible for any damage or loss of data resulting from the use of our services.

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