

# Refund and Cancellation Policy

Thank you for choosing Building maintenance collection services of SDB Diamond Bourse. We aim to provide you with the best possible service. Please read this policy carefully to understand our practices regarding refunds and cancellations.

## Refunds

**Cancellation by Customer:** If cancellation or refund is raised, please notify us as soon as possible. Refunds will be issued under the following conditions:

- In case of excessive payment done.

The refunds would be processed mostly in 15 Working days.

## Cancellations

1. **Schedule Modification or Cancellation:** If you need to modify or cancel your scheduled building maintenance collection, please contact us as soon as possible. We will make every effort to accommodate your request, but we cannot guarantee that modifications or cancellations can be made once the collection has been scheduled.

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